eFAX FAQ

1. How are Peoplesoft faxes different from regular efaxes?
   Any inbound faxes to 6-1020 that are PeopleSoft-related should have a barcode header. If it doesn’t, it will be ‘flagged’ in the fax-imaging system and go to an error bucket.

2. How big can my attachment be?
The attachment size limit in Exchange is 35 MB.

3. Can the inbound eFaxes be sent to a distribution list?
   Yes, but only if the email address has an Exchange service account associated with it.

4. What about a mail enabled security group?
   No, that is not allowed.

5. Does outgoing eFax work with MACs?
   Yes, but the To Field syntax is different for MAC users:

   MAC users To field:
   
   FAXNUMBER@fax.local
   Campus: 21234@fax.local
   Off campus/Local: 95551212@fax.local
   Off campus/Long distance: 918885551212@fax.local

   PC users To Field:
   
   Campus: [fax:28701]
   Off-Campus/Local: [fax:95551212]
   Off-Campus/Long Distance: [fax:915555551212]

6. Can I send an email and an eFax at the same time?
   Yes, this can be done.

7. How many times will the system retry a fax, for instance when the number is busy?
   It retries the fax 3 times with 5 minutes between each try.

8. Where can I find more information about eFAX?
   http://www.it.ufl.edu/services/services/efax

9. Can I send a color eFAX?
   No, only black and white documents. No color or grey scale.